



# Chain of Command – Satisfaction Survey

November 1, 2019

Using your experiences as a leader, please reflect on the impact of Child and Youth Services on the readiness, resilience and retention of Soldiers you are responsible for. Ratings you provide will be used to help us identify areas of strength as well as areas to target for further improvement. Thank you for your time and service.

## Demographic Information

Name: \_\_\_\_\_ State/Territory you wish to provide feedback on: \_\_\_\_\_

Title/Rank \_\_\_\_\_ Email: \_\_\_\_\_

I understand that I am being asked to complete this survey from the viewpoint of my position in the military **not** as the parent of a participant

Yes

## Survey

I am aware of the resources and services available through Child and Youth Services

Yes  I have never heard of the Child and Youth Program

I encourage my Soldiers and their Families to utilize applicable and available resources through Child and Youth Services

Always (every drill)  Often (most drills)  Rarely (once yearly)  Never (if selecting 'Never' explain why)

Awareness of/utilization of Child and Youth Service’s resources and programs helps increase Soldiers’ mission readiness

Strongly Agree  Agree  Unsure  Disagree  Strongly Disagree

For Soldiers with school-aged dependents, resources and programs provided by Child and Youth Services positively impacts Soldier retention

Strongly Agree  Agree  Unsure  Disagree  Strongly Disagree

Child and Youth Services plays an important role in helping families within my command to become more resilient and positively cope with the demands of a military-connected life

Strongly Agree  Agree  Unsure  Disagree  Strongly Disagree

**Survey**

What do you see as overall strengths of Child and Youth Services in your state/territory?

Based on the needs of your Soldiers and their families, what suggestions do you have for Child and Youth Services that would further increase Soldier readiness, retention and resilience?

**Additional Feedback**